

Terms and Conditions

Order Cancellation Policy

We here at The Wrangler understand that unforeseen circumstances may require you to cancel your order. To ensure fairness and efficiency for both our customers and our staff, we have established the following cancellation policy:

Cancellation terms for Wrangler Cattle Crushes:

1. Cancellation 2+ weeks before the scheduled dispatch date

- a. If an order is cancelled 2+ weeks before the scheduled dispatch date, there is a 5% cancellation fee of the total order price.

2. Cancellation within 2 weeks of dispatch

- a. If an order is cancelled within 1-2 weeks of the scheduled dispatch date, a cancellation fee of 10% of the total order price will apply.

3. Cancellation within 2 days of dispatch

- a. If an order is cancelled within 2 days of the scheduled dispatch date, the entirety of the deposit (20% of the total sale order) becomes non-refundable.

*If a customer has already paid a deposit, and/or made partial payments toward their Wrangler order, these payments will be adjusted to match the cancellation fees.

Any outstanding amounts will be billed to the customer with the payment terms set in the invoice, and any amounts paid in excess of the cancellation fee will be refunded to the customer within 7 days of the cancellation and return details being provided.

Additional Notes

- Cancellation fees are charged to cover the costs of manufacturing scheduling, staff time, and preparation for your order.
- If you need to cancel or reschedule (e.g. push your order out by a few weeks), please notify us as soon as possible to avoid incurring higher fees.
- Cancellations can be made via phone or email.

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Jamko Limited T/A The Wrangler



Joshua Klein Ovink - Director